

Q: Can I stop my car anywhere if I have hazard lights on?

A: Please read street signs before stopping your car. Just because you have hazard lights on does not mean it is legal to stop your car anywhere.

Q: What do I do if I get a ticket?

A: Read all instruction on the back of the ticket. Usually you have two options: to pay the ticket, or to contest the ticket by requesting a hearing date.



IMPORTANT CITY GOVERNMENT PHONE NUMBERS

Mayor's Call Center
(Bilingual support for all kinds of service request and information)
202-727-1000

Metropolitan Police Department
Fire & Emergency Medical Services
Emergency 911
Non Emergency 311

Department of Motor Vehicles
202-727-5000

Department of Public Works
202-673-6833

Office of Recycling
202-645-8245

How Do I Maintain My Business?



*A quick and easy
guide into D.C.
Public Works*



Office of Asian & Pacific Islander Affairs
441 4th Street, NW, Suite 805 South
Washington, DC 20001
Phone: (202) 727-3120
Fax: (202) 727-9655
Web Site: www.apia.dc.gov

Office Hours
Monday-Friday 8:30 am to 5:30 pm

**Mayor's Office on Asian &
Pacific Islander Affairs**

Trash and Recycling



Q: Who should I report illegal dumping to? Will I get fined?

A: It is your responsibility to report illegal dumping to the Citywide Call Center at 202-727-1000, otherwise you will be fined. Keep the confirmation number after you called. Bilingual service is also provided in Korean, Japanese and Chinese.



Q: What should restaurant owners know about waste management?

A: You are responsible for putting out your trash and having it hauled off by a private registered DC solid waste hauler. To find out the list of registered companies, you may call

the Citywide Call Center at 202-727-1000 which provides bilingual support in Korean, Japanese and Chinese or you can call the Department of Sanitation at 202-645-7160.



Q: What should I know about recycling for my business?

A: Every business must have a recycling plan to recycle their plastic and paper goods. To find more information, contact the Citywide Call Center at 202-727-1000 which provides bilingual support in Korean, Japanese and Chinese.

Q: Who can I call to pick up my recyclables?

A: You must contract a registered DC recycling hauler to come and pick up your recyclable goods. You can obtain a list of haulers by contacting the Citywide Call Center at 202-727-1000 which provides bilingual support in Korean, Japanese and Chinese.

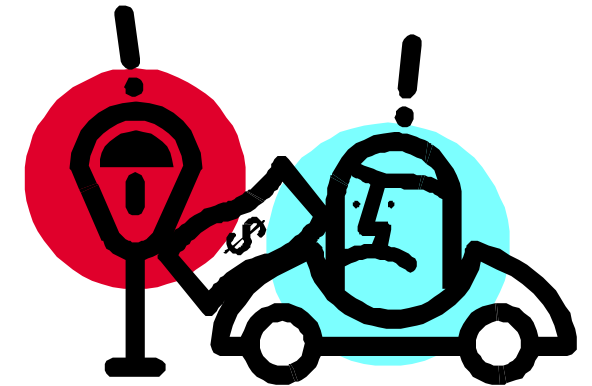
Q: What should I do to get rid of bulk items?

A: Please contact your private commercial hauling company to get rid of bulk items. Do not just throw them in the alley, on someone's property or in front of your shop, or you will get fined.

Parking

Q: Where can I park my car?

A: Only park or stop your car where the signs allow you to do so, read ALL signs carefully or else you will get fined or your car towed. Your car may also get booted if you have unpaid tickets.



Q: Who should I contact if my car gets towed or booted?

A: Contact the **Department of Motor Vehicles (DMV)** at 202-727-5000 to find out the location of your vehicle. Listen carefully to the directions and have your license plate number and state ready. The DMV provides bilingual interpretation in Chinese, Korean and Vietnamese.